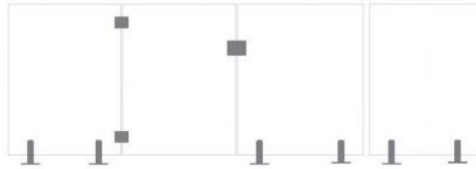


Glass Fence Installation Guide



PLEASE NOTE:

- ✓ Ensure you comply with your local building codes regarding compliance with applicable building codes. J Sonic Services is not responsible for code compliance and will not accept any returns in this regard.
- ✓ We always recommend 2 people when handling glass panels. Always lift the glass panel by its sides. Do not bump the edges. Always use protective gear including protective eyewear, gloves, and safety boots when handling glass panels.

Tools Required:



Level



Drill



*Line Making Paint **OR** String Line*



Tape Measure



Protective Eyewear

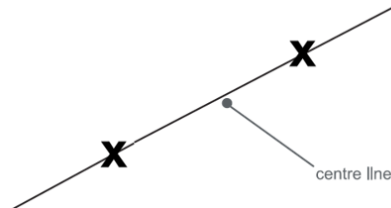


Gloves

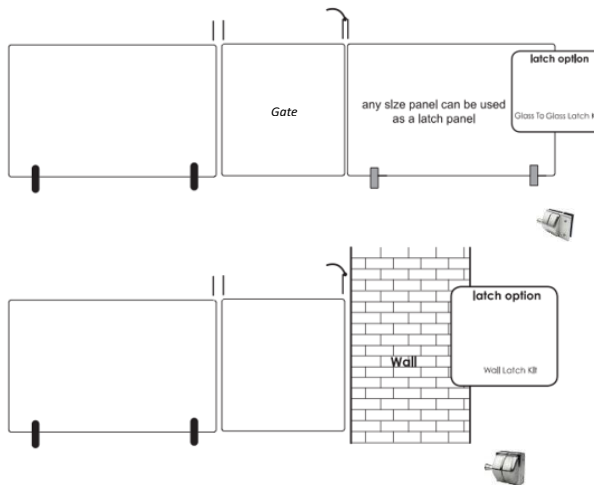
Step 1: Plan, Measure and Layout Components

Before starting this installation:

- a. Mark the centerline of the fence using a string or chalk line, then mark the precise location of the components, both glass panels and spigots.



- b. Mark in any gates, allowing for the following hinge and latch gaps:
 - Wall to glass gate gaps: Latch side = 8 - 10 mm / Hinge side = 12 mm
 - Glass to glass gate gaps: Latch side = 8 - 10 mm / Hinge side = 12 mm



- c. Mark the edge of each glass panel, ensuring the distance between each panel is compliant (SEE NOTE BELOW*).
- d. Mark spigot placement along the line for each panel, excluding the gate area. 2 spigots are required for each glass panel.
- e. Ensure spigots are positioned at the quarter points of each glass panel.

***IMPORTANT TO NOTE:**

- The center line of the railing needs to be 4" from the edge of your

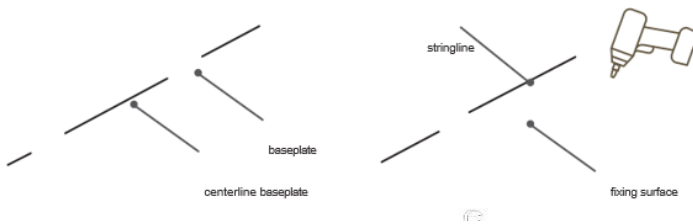
wood deck or concrete.

- Ensure the distance between glass panels is minimum 1/2" and maximum 2".
- Ensure the distance between glass panels and walls is minimum 1-1/4" and maximum 2".
- Ensure total distance between glass panels does not exceed 3-15/16".

Step 2: Screwing in the Spigots

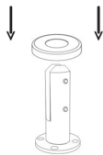
Using a spigot as a template, mark your hole positions with a pencil or chalk.

- a. Drill your pilot holes.



Use a 6-millimeter drill bit to drill a pilot hole approximately 50-millimeters down.
This will help to avoid cracking tiles or splitting timber decking.
Use a 14-millimeter masonry drill bit to drill down 100-millimeters.
Clear the dust from all holes.

- b. Using the included screws (for concrete) fix the spigot into place. Repeat for remaining spigots.
c. Slide the cover plate on all the spigots.

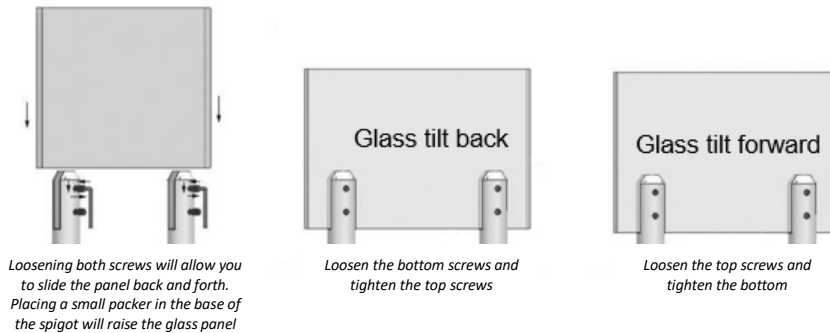


Please Note: For timber decking use wood screws (not included). If you are installing these spigots on the wood decking, ensure the spigots are attached to the structural elements of your deck. Additionally, if you wish to prevent wood splitting and rot, drill pilot holes and coat fastener screw threads with non-corrosive exterior silicone caulking.

Step 3: Install Glass Panel and Secure Post Base / Spigots

When inserting the panels, avoid knocking them together or against the edge of the spigots. Our pool fencing 13.52 mm glass is toughened to industry standards however if handled incorrectly, it can shatter.

- a. Carry the first glass panel into position and place it into the spigots as carefully as possible, ensuring the glass sits neatly in the pressure plate sleeve.
- b. Slightly tighten the grub screws with allen key (included).
- c. Repeat steps for remaining glass panels until they are all in place excluding the pre-drilled gate panel and gate.
- d. Check that your fence is in a straight line and your panel spacings and gate opening are correct.



Step 4: Install Pre-Drilled Gate Panel and Gate

- a. Install pre-drilled gate hinge panel (13.52-mm glass panel)
- b. Mount the hinges to the gate panel (8-mm glass panel)
- c. Hinges need to be attached as tight as possible to ensure the gate stays in position
- d. Set the gate in place on top of 50-mm high chocks and align with the top of the panels on either side
- e. Remove the timber chocks and ensure that the gate swings freely
- f. Attach the male section of the latch to the gate
- g. Place the female section in position on the latch panel and tighten the grub screws onto the pressure plate



WARRANTY

J Sonic Services Frameless Glass Fences are covered by a 20 year warranty for **residential use**.

The stipulations of the warranty are as follows:

- The Product will be free from defects in material and workmanship in the course of manufacturing;
- The Product will not chip, peel, flake or blister under ordinary use or wear.

The following conditions apply to the warranty and may void the warranty if not followed correctly:

- The fence must be installed according to the installation instructions provided;
- If filing a warranty, it must be submitted within 30 days of the discovery of the damage;
- Proof of purchase, such a bill of sale, is mandatory when requesting warranty service;
- The manufacturer reserves the right to designate a representative to inspect the floor in question and remove samples for analysis;
- Removing the installation prior to contacting the claims department will void the warranty.

TO THE FULLEST EXTENT PERMITTED UNDER THE LAW, THIS WARRANTY SHALL NOT COVER AND J SONIC SERVICES SHALL NOT BE RESPONSIBLE FOR COSTS AND EXPENSES INCURRED WITH RESPECT TO THE REMOVAL OF DEFECTIVE J SONIC SERVICES PRODUCTS OR THE INSTALLATION OF REPLACEMENT MATERIALS, INCLUDING BUT NOT LIMITED TO LABOR AND FREIGHT.

The original residential purchaser must contact J Sonic Services customer service directly via phone at 1-833-540-2118 or via e-mail at info@jsonic.ca to obtain necessary warranty claim forms and official claim process. ORIGINAL PROOF OF PURCHASE MUST ACCOMPANY ALL WARRANTY CLAIMS. The original residential purchaser will be notified by J Sonic Services as to whether the warranty claim is approved or denied.

Replacement material will be provided that is as close as possible in color, design, and quality as the replaced material, but J Sonic Services does not guarantee an exact match as colors and design may change. If a valid warranty claim hereunder is made during years eleven (11) through twenty (20) after the original purchase, recovery will be prorated. If J Sonic Services is providing replacement materials, it may elect to replace the percentage listed below of product otherwise meeting the requirements for a claim, or if it is refunding the purchase price, it may elect to refund the percentage listed below of the purchase price of boards otherwise meeting the requirements for a claim.

YEAR OF WARRANTY CLAIM	PERCENTAGE RECOVERY
11	80%
12	80%
13	60%
14	60%
15	40%
16	40%
17	40%
18	20%
19	20%
20	20%

Warranty Exclusions

The warranty will be void under the following circumstances:

- (a) The Owner has sold or transferred the Product to someone else;
- (b) Use of Product beyond normal and proper use, or in an application not recommended by J Sonic Services guidelines and local building codes;
- (c) The Product has been installed, used, altered, or maintained in a manner contrary to the installation instructions provided;
- (d) J Sonic Services cannot find any fault in the Product after conducting tests;
- (e) the Product has been used for purposes other than it's intended design, including misuse, overloading, installation in commercial settings, or failure to follow applicable assembly or installation instructions;
- (f) The Product has been installed or used in non-residential settings. Here, "residential application" refers to properties such as single-family homes, detached duplexes, or residential apartments that are privately owned and used as a place of residence, not rented out or utilized for other purposes;
- (g) The Product has been exposed to abnormal conditions such as extreme temperature, water, humidity, pressure, stress, or similar factors;
- (h) The Product has been continuously used even after a defect or fault has been detected;
- (i) The Product has experienced normal wear and tear, weathering, or damage caused by sunlight, severe weather, or atmospheric conditions, resulting in fading, chalking, soiling, or staining of the surface;
- (j) The Product has suffered accidental or intentional damage, such as collisions, impacts from foreign objects, vandalism, or crashes;
- (k) The Product has undergone setting or structural changes, shrinkage, distortion, or expansion of the property or structure it is installed on;
- (l) The Product has been exposed to harmful or corrosive chemicals, including aggressive cleaning substances, pesticides, fumes, or vapors;
- (m) The surface of the Product has deteriorated due to air pollution, coastal environments, airborne stains, mold, or mildew;
- (n) The Product has warped or distorted due to excessive heat sources or unusual reflective heat sources;
- (o) The Product has developed cracks or crazing due to extremely cold temperatures;
- (p) The Product has been damaged by fire, lightning, flooding, hurricanes, tornadoes, windstorms, earthquakes, hail, acts of God, or any other unforeseen events.

Conditions of This Warranty

THIS WARRANTY IS NOT TRANSFERABLE. THE AMOUNT OF YOUR RESTITUTION WILL NOT INCLUDE LABOR TO REMOVE EXISTING COMPONENTS OR INSTALL THE REPLACEMENT COMPONENTS, SHIPPING CHARGES, SALES TAX OR ANY OTHER CHARGES, NOR IS J SONIUC SERVICES REQUIRED TO PROVIDE SUCH LABOR OR SERVICE. THE MANUFACTURER RETAINS THE RIGHT TO DEISGNATE A REPRESENTATIVE TO INSPECT THE FENCE AND REMOVE SAMPLES FOR ANALYSIS. REMOVING THE FENCE PRIOR TO INSPECTION VOIDS THE WARRANTY. THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. J SONIC SERVICES MAKES NO OTHER EXPRESS WARRANTIES AND DOES NOT AUTHORIZE ANY OTHER PERSON OR AGENT TO MAKE ANY OTHER EXPRESS WARRANTIES. J SONIC SERVICES NEITHER ASSUMES NOR AUTHORIZES ANY OTHER LIABILITY OR OBLIGATION IN WARRANTY, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THIS PRODUCT, IS LIMITED IN DURATION TO THE TWENTY (20) YEAR TERM OF THIS LIMITED WARRANTY. IN NO EVENT SHALL J SONIC SERVICES BE LIABLE FOR ANY CONSEQUENTIAL, SPECIAL, OR INCIDENTAL DAMAGES ARISING OUT OF OR CONNECTED WITH THE PURCHASE OR USE OF THIS PRODUCT OR FOR ANY BREACH OF WARRANTY.