

CREATIVE SURFACES™ ARTIFICIAL HEDGE WALL PANEL WITH LIGHTS
ITEM # 502557
INSTALLATION INSTRUCTIONS
IMPORTANT: RETAIN FOR FUTURE REFERENCE: READ CAREFULLY

IMPORTANT SAFETY INSTRUCTIONS

When using electrical products, basic precautions should always be followed including the following:

READ AND FOLLOW ALL SAFETY INSTRUCTIONS

1. Do not use seasonal products outdoors unless marked suitable for indoor and outdoor use. When products are used in outdoor applications, connect the product to a Ground Fault Circuit Interrupting (GFCI) outlet. If one is not provided, contact a qualified electrician for proper installation.
2. This seasonal use product is not intended for permanent installation or use.
3. Do not mount or place near gas or electric heaters, fireplaces, candles, or other similar sources of heat.
4. Do not secure the wiring of the product with staples or nails or place on sharp hooks or nails.
5. Do not let lamps rest on the supply cord or on any wire.
6. Unplug the product when leaving the house, or when retiring for the night, or if leaving unattended.
7. This is an electric product - not a toy! To avoid risk of fire, burns, personal injury and electric shock, it should not be played with or placed where small children can reach it.
8. Do not use this product for other than its intended use.
9. Do not hang ornaments or other objects from cord, wire, or light string.
10. Do not cover the product with cloth, paper, or any material not part of the product when in use.
11. Do not close doors or windows on the product or extension cords as this may damage the wire insulation.
12. Read and follow all instructions that are on the product or provided with the product.
13. Always unplug the adapter(s) from the power source before assembling or disassembling.
14. This product is for use on 120 V outlets.
15. The lights are IP44-rated and should be installed and used following IP44 guidelines.
16. Do not apply any sort of tape to any of the connections.
17. Keep the lights, cords, and connections off of the floor so they do not touch the ground.
18. Flashing lights may cause seizures in individuals with photosensitive epilepsy; avoid direct exposure to eyes.
19. The panel’s detachable leaves can be a choking hazard for children aged 3 and under. Use caution around children of this age group as this product contains small parts. Please avoid placing it in areas where the product can be reached by children aged 3 and under, as well as areas designed for children of this age group; this panel is not a toy.

SAVE THESE INSTRUCTIONS

USE AND CARE INSTRUCTIONS

1. Before using or reusing, inspect the product carefully. Discard any products that have cut, damaged, or frayed wire insulation or cords, cracks in the lamp holders or enclosures, loose connections, or exposed copper wire.
2. When storing the product, carefully remove the product from wherever it is placed, including trees, branches, or bushes, to avoid any undue strain or stress on the product conductors, connections, and wires.
3. When not in use, store neatly in a cool, dry location protected from sunlight.

CAUTION - To reduce the risk of fire and electric shock:

1. Do not install on trees having needles, leaves, or branch coverings of metal or materials which look like metal.
2. Do not mount or support wires in a manner that can cut or damage wire insulation.

TOOLS AND MATERIALS REQUIRED (NOT INCLUDED)

For drywall and wood walls:

- 1.27 cm x 1.27 cm (1/2 in x 1/2 in) crown 20-gauge staples
- Stapler

For concrete and brick walls:

- 0.47 cm x 4.45 cm (3/16 in x 3/4 in) countersunk concrete screws
- Drill

For aluminium and metal walls:

- 1.90 cm (3/4 in) truss head self-tapping screws
- Drill

PREPARATION

- Measure the installation area prior to beginning the installation.
- Plan the placement of each hedge panel.

INSTALLATION

Always begin the installation at the top of the installation surface and work horizontally until a row is completed. Ensure the hedge is properly secured as you progress.

WIRE MESH, CHAIN LINK, AND IRON FENCE INSTALLATIONS

1. Hold the hedge panel in place. Use the zip ties to fasten the hedge directly to the fence.
2. Place one zip tie in each corner of a panel or approximately every 15.24 cm (6 in).
3. Continue placing zip ties to the fence and secure as needed.

DRYWALL AND WOOD WALL INSTALLATIONS

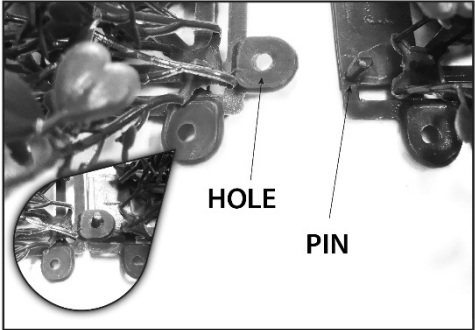
1. Staple the plastic mesh in the back of the panel to the wall to hold it securely in place.
2. Staple the hedge approximately every 15.24 cm (6 in).
3. Continue to staple the hedge to the drywall or wood wall and secure as needed.

CONCRETE AND BRICK WALL INSTALLATIONS

1. Hold the hedge panel in place. Drill one hole in the top left and top right corner of each panel, placing a screw at least once every 15.24 cm (6 in).
2. Secure the artificial hedge to the surface by screwing a washer head anchor in each hole on the corner of each panel.
3. Continue and secure the hedge as needed.

ALUMINUM AND METAL WALL INSTALLATIONS

1. Hold the hedge panel in place and secure a 1.90 cm (3/4 in) truss head self-tapping screw every 15.24 cm (6 in).
2. Continue and secure the hedge as needed.

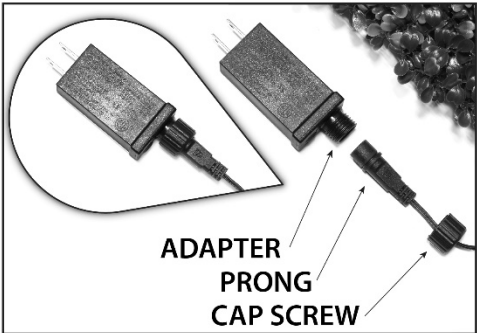


INSTALLATION FOR LED LIGHTS

Creative Surfaces™ Artificial Hedge Wall Panel comes with 50 warm white LED lights. The lights are ETL-certified and IP44-rated and suitable for indoor and outdoor use. Each LED light comes with an adapter with a multi-mode switch and 2 connectors (prong and receptacle).

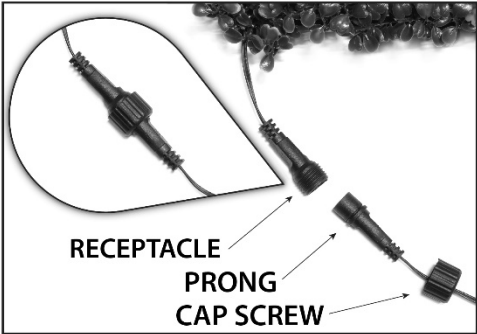
Instructions for Individual Panels

- 1. Insert the prong into the adapter and screw the cap on at the back of the prong.
- 2. Test and inspect the lights before installing the hedge panel. Follow the instructions listed above to install the hedge panel.
- 3. Plug the adapter into the outlet and turn on the switch. **If you install the hedge panels outdoors, please make sure to use a covered Class A Ground Fault Circuit Interrupting (GFCI) outlet that has a weatherproof enclosure with the adapter inserted or removed. If one is not provided, contact a qualified electrician for proper installation. Do not use with outlets that are weatherproof only when the adapter is not plugged in or the outlet cover is closed.**



Instructions for Connecting Sets End to End (for connecting multiple products)

- 1. Prior to installing the hedge panels, please make sure to always unplug the adapter(s) from the power source before assembling or disassembling.
- 2. Lay the hedge panels on the floor and make sure the prongs are all facing one way and the receptacles the other way. Connect them by simply plugging the prongs into the receptacles and screwing the cap tight.
- 3. Connect a maximum of 10 hedge mats together; do not exceed 10 interconnected hedge panels with lights. If more hedge mat connections are needed, please use another outlet as a power source. Please note the brightness may dim slightly with more interconnected panels.
- 4. Insert the first mat’s prong into the adapter and screw the cap on at the back of the prong.
- 5. Test and inspect the lights before installing the hedge panels. After the lights are tested, follow the instructions listed above to install the hedge panels.
- 6. Plug the adapter into the outlet and turn on the switch. **If you install the hedge panels outdoors, please make sure to use a covered Class A Ground Fault Circuit Interrupting (GFCI) outlet that has a weatherproof enclosure with the adapter inserted or removed. If one is not provided, contact a qualified electrician for proper installation. Do not use with outlets that are weatherproof only when the adapter is not plugged in or the outlet cover is closed.**



WARRANTY

Creative Surfaces™ Artificial Hedge Wall Panels are covered by an 8-year limited residential warranty against manufacturing defects and extreme color fading under normal weather conditions. After a period of time, gradual fading may occur depending on the total exposure to sunlight. Creative Surfaces™ affirms that the enclosed LED lights are covered by a 1-year limited residential warranty against manufacturing defects. Warranty is guaranteed to the original purchaser and is non-transferable.

The following conditions apply to the warranty and may void the warranty if not followed correctly:

- The artificial hedge panels must be installed according to the instructions provided by the manufacturer for guaranteed performance and appearance.
- The artificial hedge panels must not be used or installed as flooring.
- If filing a warranty claim, it must be submitted within 30 days of the discovery of a manufacturing defect.
- Proof of purchase, such as a bill of sale, is mandatory when requesting warranty service.
- The manufacturer reserves the right to designate a representative to inspect the artificial hedge panel in question and remove samples for analysis.
- The warranty covers the replacement material but excludes labor cost and any other secondary costs.

Warranty exclusions include, but are not limited to the following:

- Failure or damages to the product due to high levels of UV exposure.
- Failure or damages to the product such as burns, distortions, discolorations, or deformations caused by external heat sources (i.e., BBQs or reflections from glass surfaces such as windows).
- Failure or damages caused by plants (or vegetation of any sort) growing directly upon or in contact with any portion of the product (such as sap from trees) or any gardening or landscaping equipment.
- Failure or damages caused by accidents, cuts, vandalism, abuse, or other sources not related to the manufacturing of the product.
- Failure or damages caused by corrosive materials or other chemicals.
- Failure or damages to the product due to high pressure or high mineral content water sprays or sprinklers.
- Failure or damages caused by improper installation, maintenance, protection, or repair of the product. This includes damages to the product due to using non-recommended parts and accessories, and/or improper placement of attachment accessories to the product.
- Failure or damages to the product caused by extreme weather conditions such as high wind or sandstorms, a case of force majeure (i.e., fire, flood, natural disasters etc.), or any event that is not caused by the product itself.
- Failure or damages to the product due to commercial applications.
- Failure or damages due to product alteration or electronic components that have been modified by the user.
- Failure or damages to the product caused by not using a voltage-regulated power supply to connect LED products, or controls.
- Failure or damages to the product caused by connecting LEDs to the wrong output voltage, improper connection of power supplies, LED products, or controls.

In no event shall the manufacturer and/or retailer be liable for any incidental or consequential damages (including but not limited to liability for economic loss, personal injury, property damages, and/or any other damages) connected to the use of this product.

For questions regarding installation, please contact our technical support by email at techsupport@creativesurfaces.ca or by telephone at 1-800-561-9737. For customer service: info@creativesurfaces.ca or visit us at www.creativesurfaces.ca.

INSTRUCCIONES DE SEGURIDAD IMPORTANTES

LEA Y SIGA TODAS LAS INSTRUCCIONES DE SEGURIDAD

- ## CONSERVE ESTAS INSTRUCCIONES

PRECAUCIÓN – Para reducir el riesgo de una descarga eléctrica o de incendio:

- ## HERRAMIENTAS Y MATERIALES NECESARIOS (NO INCLUIDOS)

ORIFICIO

PERNO

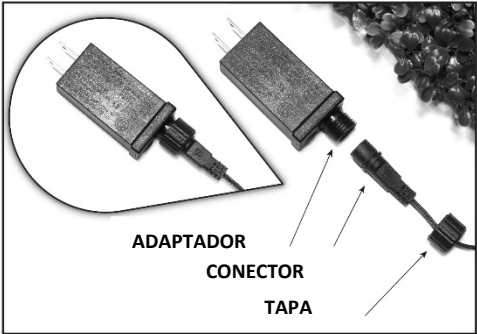
2. Continúe el proceso y asegúrese de que se fijen los paneles adecuadamente.

INSTALACIÓN DE LUCES LED

El panel de follaje artificial Creative Surfaces® incluye 50 luces LED de luz blanca cálida. Las luces cuentan con la certificación ETL y clasificación IP44 y son apropiadas para uso en áreas interiores y áreas exteriores. Las luces LED cuentan con un adaptador con un interruptor de modos múltiples y dos conectores (hembra/enchufe y macho/clavija).

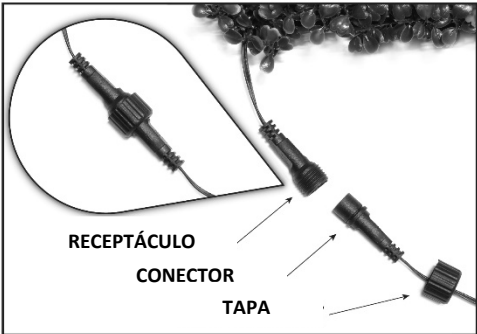
Instrucciones para Paneles Individuales

1. Inserte el conector macho en el adaptador y enrosque la tapa en la parte trasera del conector.
2. Efectúe una prueba y revise las luces antes de instalar el panel de follaje. Siga las instrucciones para instalar el panel de follaje mencionadas anteriormente.
3. Conecte el adaptador a una toma de corriente y active el interruptor. **Si usted instala los paneles de follaje en áreas exteriores, por favor asegúrese de utilizar una toma de corriente con interruptor para circuito con pérdida a tierra (GFCI) clase A con una cubierta a prueba de uso a la intemperie (condiciones climáticas varias) y con adaptador insertado o retirado. Si no cuenta con este tipo de toma de corriente, contacte a un electricista calificado para que efectúe la instalación. No utilice este producto con tomas de corriente que sean a prueba de uso a la intemperie sólo cuando el adaptador no está conectado a la corriente o cuando la cubierta de la toma de corriente está cerrada.**



Instrucciones para conectar piezas extremo con extremo (conectar múltiples productos)

1. Antes de instalar los paneles de follaje, por favor asegúrese de desconectar el adaptador o adaptadores de la fuente de energía antes de ensamblar o desensamblar el producto.
2. Coloque los paneles en el piso y asegúrese de que todos los conectores macho estén orientados hacia la misma dirección y que los conectores hembra estén colocados hacia el lado opuesto. Conéctelos simplemente introduciendo los conectores macho en los conectores hembra y enroscando la tapa correctamente.
3. Conecte un máximo de 10 paneles de follaje juntos, no se debe de interconectar más de 10 paneles con luces. Si se requiere instalar paneles de follaje adicionales, por favor utilice otra toma de corriente. Por favor tenga en cuenta que, si se interconecten varios paneles, la intensidad de la luz puede disminuir.
4. Inserte el conector macho del primer panel en el adaptador y enrosque la tapa en la parte trasera del conector.
5. Efectúe una prueba y revise las luces antes de instalar el panel de follaje. Después de haber probado las luces, siga las instrucciones para instalar los paneles de follaje mencionadas anteriormente.
6. Conecte el adaptador a una toma de corriente y active el interruptor. **Si usted instala los paneles de follaje en áreas exteriores, por favor asegúrese de utilizar una toma de corriente con interruptor para circuito con pérdida a tierra (GFCI) clase A con una cubierta a prueba de uso a la intemperie (condiciones climáticas varias) y con adaptador insertado o retirado. Si no cuenta con este tipo de toma de corriente, contacte a un electricista calificado para que efectúe la instalación. No utilice este producto con tomas de corriente que sean a prueba de uso a la intemperie sólo cuando el adaptador no está conectado a la corriente o cuando la cubierta de la toma de corriente está cerrada.**



GARANTÍA

El panel de follaje artificial Creative Surfaces^{MR} está cubierto por una garantía limitada de 8 años en uso residencial contra defectos de fábrica y decoloración extrema bajo condiciones climáticas normales. Después de un periodo de tiempo, puede ocurrir una decoloración gradual dependiendo de la exposición total a la luz solar. Creative Surfaces^{MR} declara que las luces LED incluidas están cubiertas por una garantía limitada de 1 año en uso residencial contra defectos de fábrica. La garantía se aplica al comprador original y no es transferible.

Las siguientes condiciones aplican a la garantía y, si no se siguen correctamente, la garantía pudiese ser anulada:

- Los paneles de follaje artificial deben instalarse siguiendo las instrucciones proporcionadas por el fabricante para así garantizar su rendimiento e imagen.
- Los paneles de follaje artificial no deben utilizarse o instalarse como piso.
- Si se desea hacer válida la garantía, la reclamación deberá efectuarse dentro de los 30 días de haberse descubierto el defecto.
- Si se desea hacer válida la garantía, el cliente deberá presentar una prueba de compra, por ejemplo, la factura o recibo de compra.
- El fabricante se reserva el derecho de designar a un representante de la compañía para inspeccionar el panel de follaje artificial en cuestión y tomar una muestra para efectuar un análisis.
- La garantía incluye el material de repuesto, pero no incluye costos de mano de obra ni otros costos relacionados.

Las exclusiones de la garantía incluyen los siguientes puntos, pero no se limita a ellos:

- Daños o problemas con el producto debido a la exposición a altos niveles de rayos UV.
- Daños o problemas con el producto tales como quemaduras, distorsiones, decoloración o deformaciones causadas por fuentes de calor externas como asadores o reflejos de superficies de vidrio como por ejemplo de ventanas.
- Daños o problemas causados por plantas (o vegetación de cualquier tipo) que crezcan directamente sobre el producto o que estén en contacto con cualquier parte del producto (por ejemplo, savia de los árboles) o cualquier equipo de jardinería o paisajismo.
- Daños o problemas causados por accidentes, cortes, vandalismo, maltrato u otras causas no relacionadas a la fabricación del producto.
- Daños o problemas causados por materiales corrosivos u otros químicos.
- Daños o problemas con el producto debido a la alta presión del agua o alto contenido mineral en el agua de los rociadores o aspersores.
- Daños o problemas causados por una instalación, mantenimiento, protección o reparación incorrectos del producto. Esto incluye daños al producto debido al uso de partes y accesorios no recomendados o a la colocación incorrecta de los accesorios de sujeción en el producto.
- Daños o problemas con el producto debido a condiciones climáticas extremas tales como vientos de alta velocidad o tormentas de arena, causas de fuerza mayor (incendios, inundaciones, desastres naturales, etc.), o cualquier situación que no sea causada por el producto en sí.
- Daños o problemas con el producto debido al uso comercial del producto.
- Daños o problemas con el producto debido a alteraciones al producto o debido a componentes electrónicos que hayan sido modificados por el usuario.
- Daños o problemas con el producto por no utilizar una fuente de energía de voltaje regulado para conectar los productos LED o los controles.
- Daños o problemas con el producto causados por conectar las luces LED a una fuente de energía con el voltaje inadecuado o una conexión incorrecta de fuentes de energía, productos LED o controles.

En ningún caso el fabricante o el vendedor minorista será responsable por daños incidentales o consecuentes (incluyendo, pero no limitándose a responsabilidad por pérdidas económicas, daños personales, daños a propiedades o cualquier otro tipo de daño) relacionados al uso de este producto.

Para preguntas sobre la instalación del producto, por favor envíe un correo electrónico a nuestro departamento de soporte técnico a techsupport@creativesurfaces.ca o llame al 1-800-561-9737. Para servicio al cliente, por favor envíe un correo electrónico a info@creativesurfaces.ca o visítenos en www.creativesurfaces.ca